



Important Alert for Medicare Patients & All UnitedHealthcare Plan Members

Potential Changes to In-Network Status

Despite months of negotiations, Sarasota Memorial Health Care System (SMH) and First Physicians Group (FPG) have not yet been able to renew our current agreements with UnitedHealthcare. If we cannot reach mutually acceptable terms in the coming weeks, our current contracts are set to expire on December 31, 2017.

On January 1, 2018, Sarasota Memorial Hospital, FPG's network of physicians and SMH's outpatient and urgent care centers will become out-of-network providers for UnitedHealthcare Medicare Advantage (including AARP Medicare Complete), Commercial, and Exchange plan members.

Medicare members with traditional Medicare and Medicare Supplement plans will NOT be affected by this change.

Call the phone number on the back of your UnitedHealthcare insurance card to find out how this pending change could affect your "out-of-pocket" costs and ability to seek care at SMH and keep your FPG doctors.

Medicare Open Enrollment ends December 7, 2017: If having SMH or FPG as "in-network" providers is important to you, please consider choosing traditional Medicare and a Medicare Supplement Plan. If choosing a different plan, such as Medicare Advantage, verify with the insurer that Sarasota Memorial Health Care System and/or First Physicians Group are in its approved network.

**For answers to frequently asked questions
or to learn how you can voice your concerns, visit:**

smh.com/united